

## PETS OWNERS REGULATION

Small and medium sized animals (up to 20 kg, with the exception of Club Esse Pila 2000 where the maximum weight is 10 kg) are welcome in all Club Esse managed hotels and resorts, of course with their adult owners.

We urge everyone to strictly comply with this regulation, respecting all guests and the rules currently in force.

- **All pets** must be provided with a health booklet and must be vaccinated as prescribed by current legislation. The owners will have to bring the health booklet and show it to Club Esse staff at their request.
- **Pets are not allowed** in some specific areas, such as:
  - x Restaurants, food and beverage distribution areas (also with dispensers), both inside and outside the facilities;
  - x Swimming pools, terraces equipped with sun loungers and / or deckchairs;
  - x Areas where the activities of Mini Club (Hero Camp), Young Club and entertainment in general, including sports;
  - x Congress halls, meeting rooms, wellness centers.
- **In other common areas**, pets are allowed accompanied by their adult owners on a leash and equipped of a special muzzle.
- **Pets owners** are liable for their conduct and for any damages incurred (including personal injury) and will be liable for damages and costs incurred (including any legal fees).
- **Pets owners** must agree with the reception department for a time zone for refurbishing and cleaning the room. In this time zone they must to ensure that the pet will not be present in the room.
- **Pets owners** will assure to remove any pet dropping in the areas of relevance of the facility, and also outside, as a civil norm of behavior.
- **For all pets**, a supplement of 10 euros per day to be paid locally is required for final hospitalization fee.

Wishing you a very good holidays with Club Esse